

Harry's Symphony of Enchantment: Warriors of the Golden Light – Event Cancellation and Ticket Refund Arrangement

For technical reasons, the event " Harry's Symphony of Enchantment: Warriors of the Golden Light " scheduled for 7:30pm on 20th February 2026 (Friday) at the Hong Kong City Hall Concert Hall has been cancelled. Tickets for the event that sold through URBTIX will be refunded.

The arrangement of ticket refund for the screening is as follows:

For payment made by Visa, Mastercard, American Express, UnionPay, Alipay, WeChat Pay or mobile payment through electronic wallet where applicable:

Refund shall automatically be handled by Maoyan through the same method previously used to purchase the ticket according to the latest record of URBTIX in around 60-80 working days.

For payment made by Cash (HK currency only), Octopus or EPS:

Please apply your refund with original ticket intacts (with stub) at the URBTIX Maoyan Customer Service Centre during office hours from 6 February 2026 (Friday) to 20 February 2026 (Friday). Upon the receipt of returned tickets, refund will be deposited to the designated bank account provided by the ticket holders via FPS or bank transfer.

URBTIX Maoyan Customer Service Centre

Address: Unit 1418, 14/F, Leighton Centre, 7 Leighton Road, Causeway Bay, Hong Kong

Office hours: Monday to Friday, 10am - 7pm

Service charges of ticket purchase and ticket delivery are non-refundable.

For refund enquiry, please contact URBTIX Ticketing Enquiries and Customer Service hotline at 3166 1100 or email to urbtix@maoyan.com.hk. For programme enquiry, please whatsapp at 9185 6987 or contact at 8222 7976 during office hours, or email info@youthorchestra.hk.

CHK Youth Symphony Society

4th February 2026

