

About Life Andy Lau The Tour — Hong Kong -- Ballot Ticketing Arrangement for Public Sale

Presented by Focus Entertainment Limited (Presenter), “**About Life Andy Lau The Tour — Hong Kong**” will adopt **Ballot Ticketing arrangement** through URBTIX for all public sale tickets for 20 performances. Details are as follows:

Event Name: About Life Andy Lau The Tour — Hong Kong

Venue: Hong Kong Coliseum

**Performance Date: 18-21, 23-26, 28-30/12/2026, 2-5, 7-10/1/2027 (20:15);
31/12/2026 (21:30)**

Ticket Price: HK\$1380, HK\$980, HK\$680

Ticket Purchase Limit: Maximum 2 tickets per successful ballot

To cater for this special **Ballot Ticketing** arrangement for public sale, apart from the URBTIX handling fee of HK\$9 per ticket, ticket buyers have to pay a Service Fee for Special Balloting Sale at HK\$15 per transaction. The handling and service fees are non-refundable.

Apart from URBTIX’s and Hong Kong Coliseum’s channels, the Presenter will only announce the most updated information on the concert through the following official website and platform:

- Website: <https://www.focusgroup.cc/>
- Facebook: <https://www.facebook.com/about.life.andy.lau.the.tour>
- Instagram: https://www.instagram.com/about_life_andy_lau_the_tour

Presenter’s enquiry telephone number: (852) 3622 1826

Members of the public are strongly advised against seeking or purchasing tickets through unofficial websites or unauthorized channels to avoid scams.

Online Registration for Ballot Ticketing (Website only: <https://www.urbtix.hk>)

Online Registration for Ballot Ticketing will commence at **10am on 28 September 2026 (Mon)** and end at **8pm on 30 September 2026 (Wed)**. Applicants must complete the registration process before the cut-off time. **Each successful registrant will have an equal chance of balloting. There is no need to rush for registration.**

Please note: In case of any misbehaviour of the registrants, such as using automated computer program or malicious software, making speedy or repeated registrations, etc., the Presenter and URBTIX reserve the right to invalidate the applicants’ registration.

Information Required for Online Registration

1. English full name of the registrant (should be identical to the name on his/her valid ID);
2. The first six digits and the last four digits of a **valid credit card** (Note: If the application is successful, the transaction must be completed using this credit card via a designated link within the stipulated purchase period. Any card numbers inconsistent with the card numbers registered will not be accepted for payment. Please pay attention to the expiry date of your credit card to ensure that the card is valid for use during the designated ticket purchase period.);
3. Registrant’s valid email address and mobile phone number capable of receiving SMS messages for verification during registration and for ticket purchase upon successful application.

Please note: Successful applicants must use the above-mentioned registered information for ticket purchase; no changes are allowed. The Presenter and URB TIX reserve the right to invalidate any registration/transaction with incorrect or false information provided.

The above-mentioned information will be used for the ballot registration, ticket purchase, information validation or verification and admission checking/support purposes. For details about personal information collection and privacy policy, please refer to : <https://www.urbtix.hk/security-privacy>.

Points to Note

- After successful registration, a “Ballot Confirmation Email” will be sent to the email address submitted by the registrant in the registration. The “Registration Reference Number” included in the email will be used for enquiry and result announcement later on. A ballot registration is considered complete only if the applicant has received the “Ballot Confirmation Email”. To ensure successful delivery of the email, the registrant must check and verify that all information concerned is correct before submission. The receipt of email may be delayed for various reasons. If applicants do not receive the confirmation email immediately after completing the online registration process, please wait patiently or check your spam folder, mailbox storage, or network connection, etc.; and avoid duplicate registrations.
- Information submitted in the completed registration cannot be changed.
- Please refrain from making duplicated registration (including credit card number, email address, mobile phone number, etc.). Duplicated registration will be invalidated.
- Each successful registrant will have an equal chance of balloting, there is no need to rush for registration.
- Registrants using a credit card issued by a Chinese Mainland bank should take note of the following to ensure smooth payment processing for ticket purchase upon successful ballot:
 1. The registered card must support payment via international card organization networks (VISA, Mastercard, American Express) or the UnionPay International network, and must have been activated for cross-border online payment and can support online payment in Hong Kong Dollars.
 2. Please avoid using a Chinese Mainland debit card for registration due to its limited capability for cross-border payment.
 3. Transactions are subject to verification by the card-issuing banks, which maintain full discretion to impose payment restrictions, decline payment, or freeze cards.
- **The Presenter and URB TIX will not be responsible for any loss due to late registration, wrong information inputted, any problems caused by computer or data transmission error, and any other misbehaviours on the part of the applicant.**

Announcement of Ballot Result (Website only: <https://www.urbtix.hk>)

Ticket purchase eligibility will be determined by random ballot through the computer system. Successful applicants will be divided into two batches according to ballot priority order. The first batch of successful applicants are awarded priority eligibility to purchase tickets in the **1st Ticket Purchase Period**, in which there will be adequate number of tickets reserved for their purchase. The second batch of successful applicants are awarded waitlist eligibility to purchase tickets in the **2nd Ticket Purchase Period**, in which tickets are limited and available on a first-come, first-served basis.

From noon on **8 October 2026 (Thu)**, ballot result, including the two batches of successful applicants, will be announced on URBTIX “What’s New” webpage. Successful registrants can input their “Registration Reference Number” to check their balloting status from these two respective lists of successful applicants.

Following the announcement on **8 October**, each **successful applicant in the 1st batch** will receive on the same day a “Successful in Ballot” email. **Successful applicants in the 2nd batch** will receive a “Successful in Ballot” email **from noon on 14 October 2026 (Wed)**. The “**Successful in Ballot**” email contains a designated link for ticket purchase, information on ticketing arrangement (including the specification on access code for ticket purchase) and the points to note.

Please note that availability of tickets depends on the actual circumstances in the course of ticket purchase and the applicable terms and conditions. Regarding the 1st Ticket Purchase Period, sufficient quantity of tickets is reserved for the successful applicants in the 1st batch, but there is no guarantee that they will be able to purchase their preferred choice of tickets (such as specific price categories, seat locations or adjacent seating). Regarding the 2nd Ticket Purchase Period, limited quantity of tickets are available to successful applicants in the 2nd batch on a first-come, first-served basis; and successful applicants are not guaranteed a ticket.

The designated link and access code for ticket purchase assigned to each successful applicants are unique, only valid to be used for one transaction, and must not be transferred/forwarded to other people. The Presenter and URBTIX are not responsible for any loss due to failure to purchase tickets during the stipulated periods caused by such transfer/forwarding or other inappropriate actions on the part of the applicant.

Please note: To guard against phishing emails with malicious links, registrants should verify their ballot result on the URBTIX webpage and only click designated purchase link with a prefix of <https://www.urbtix.hk/>.

Ticket Purchase Periods for Successful Applicants

1st Batch Successful Applicants:

Successful applicants in the 1st batch can access the URBTIX webpage (not available on mobile app) through the unique designated link in the “Successful in Ballot” email and the allocated access code for ticket purchase within the purchase period **from 10am to 8pm (or until tickets are sold out, whichever is earlier) on 13 October 2026 (Tue)**. Please complete ticket purchase within the 15-minute countdown duration specified on the website or before the end of the stipulated ticket purchase period, whichever is earlier. **Successful applicants who fail to purchase tickets within the stipulated purchase period will be regarded as having forfeited their eligibility of ticket purchase.**

2nd Batch Successful Applicants:

Successful applicants in the 2nd batch can access the URBTIX webpage (not available on mobile app) through the unique designated link in the “Successful in Ballot” email and the allocated access code for ticket purchase within the purchase period **from 10am to 8pm (or until tickets are sold out, whichever is earlier) on 16 October 2026 (Fri)**. Please complete ticket purchase within the 15-minute countdown duration specified on the website or before the end of the stipulated ticket purchase period, whichever is earlier. **Limited quantity of tickets available on a first-come, first-served basis.** Once the tickets are sold out, the purchase eligibility of successful applicants who have not yet purchased tickets will lapse.

Please note: In case of any misbehavior detected during ticket purchase, such as using automated computer program or malicious software etc., the Presenter and URBTIX reserve the right to invalidate the applicants' ticket purchase eligibilities and cancel all relevant transactions.

Points to Note

- Only successful applicants of the first batch and second batch are eligible to purchase tickets during the respective designated purchase period as above-mentioned.
- **Each designated link can only be used for one transaction and a maximum of two tickets can only be purchased in each transaction.**
- Full version of the terms and conditions of ballot ticketing specified for this event and the ticket purchase arrangement will be detailed in the confirmation email.
- All successful applicants must read, understand and agree to the balloting registration procedure, the ticket purchase arrangement and Terms & Conditions of Sale.
- Successful applicants must input the same information submitted in ballot registration to pass the system verification for ticket purchase. The first 6 digits and last 4 digits of the credit card number provided in the registration will be automatically preset by the system. Successful applicants are required to input the remaining numbers of the same credit card for completing the payment. **The use of any credit card number not consistent with the registered credit card number will not be accepted.**
- **The Presenter and URBTIX will not be responsible for any loss due to late registration, wrong information inputted, any problems caused by computer or data transmission error, and any other misbehaviour on the part of the applicant.**

The Presenter and URBTIX reserve the right of the final decision in case of disputes.

For enquiries regarding ballot ticketing arrangement, please contact URBTIX Ticketing Enquiries and Customer Service:

By email: urbtix@maoyan.com.hk

By telephone hotline: (852) 3166 1100 (service hours: 10am to 8pm, Monday to Sunday (including public holidays)).

Delayed Collection of Tickets

Patrons who have purchased tickets through the ballot ticketing arrangement can collect their paid tickets at all URBTIX outlets or self-service ticketing kiosks with their credit cards used for ticket purchase from the 14th day before and up to the day of the respective performance. Postal and courier delivery service is not available.

URBTIX appeals to patrons not to buy tickets from touts

Please note that URBTIX does not authorise the sale of tickets at non-designated venues or through non-official channels. Buying or obtaining unauthorised tickets carries risks and encourages ticket touting. Members of the public are advised to buy tickets through official channels to prevent loss from frauds.

In Case of Cancellation or Postponement of Programmes

Tickets are issued/sold on behalf of the Presenter of the event whose name appears on the ticket. In case of event cancellation or postponement, the Presenter shall be responsible for making any refund. Unless otherwise specified, refund shall only be made to the buyers of the tickets as shown in the latest record of URB TIX and, when possible, be made by using the same payment method used to purchase the tickets as shown in the latest record of URB TIX.