Special Ticketing Arrangement for Andy Lau in Concert – Sale of Remaining Wheelchair Seats for Wheelchair Users

To provide greater opportunities for wheelchair users to enjoy "About Life Andy Lau The Tour - Hong Kong", the presenter (Focus Entertainment Limited), in consultation with the Hong Kong Coliseum, will specially release unsold wheelchair seats **for purchase by wheelchair users from 23 to 25 November 2026 (Monday to Wednesday)**. The tickets can be purchased via telephone booking only and there will be no internet, mobile app, counter booking nor self-service ticketing kiosk booking. Details are as follows:

About Life Andy Lau The Tour - Hong Kong

18-21, 23-26, 28-30/12/2026, 8:15pm;

31/12/2026, 9:30pm

2-5, 7-10/1/2027, 8:15pm (20 performances)

Hong Kong Coliseum

Special Ticket Sale:
A total of around 1 592 tickets (i.e. around 796 wheelchair seats and the same number of minder seats for purchase at the same time) located at the Wheelchair Platforms, each priced at $1,380 for the 20 performances will be available for purchase. **These tickets are only limited for use by wheelchair users and their accompanying minders**.

Sale of these tickets will commence at URBTIX from 23 to 25 November 2026 (Monday to Wednesday) at 10am through the following channel:

- Telephone booking: 3166 1288 (10 am – 8 pm daily)

Each purchase is limited to a maximum of two tickets ("two wheelchair seat tickets" or "one wheelchair seat ticket and one minder ticket") on a first-come-first-served basis. Tickets sold are not returnable nor exchangeable.

(A credit card/debit card purchase limit is set for the ticket sale of this event. When the aggregated number of tickets purchased by the same credit card/debit card reaches the above-mentioned maximum limit in any transaction, no more purchase can be made by the same credit card/debit card for any performances of this event on the day of ticket sale.)

Wheelchair seat tickets can also be reserved by telephone free of service charge for wheelchair users through the URBTIX Ticketing Enquiries and Customer Service Hotline 3166 1100 (10am – 8pm daily) from 23 to 25 November 2026 (Monday to Wednesday). Reserved wheelchair seat tickets can be collected and purchased by the patron in person or by a person authorised by the patron at any URBTIX outlets during designated periods. If the reserved tickets are not collected and purchased during the designated periods, the reservation will be cancelled without prior notice.

Admission Arrangement of Wheelchair Seat Tickets:

- **Wheelchair Seat Tickets are designated for persons who depend on wheelchair for mobility and their accompanying minders.**
- **Wheelchair users must produce proof of mobility difficulties upon admission and their minders must be admitted together with the respective wheelchair users.**
- **Wheelchair Seat Ticket holders must produce proof of mobility difficulties* (*"Registration Card for People with Disabilities" (Physical Disability) or other valid medical documentary proof showing physical disability or mobility difficulties) upon demand by the venue management during admission. Wheelchair Seats Ticket holders will be admitted only on providing the valid proof of mobility difficulties.**
- **Venue management will refuse admission without refund, in case of non-wheelchair user or any person accompanying any non-wheelchair user holding Wheelchair Seat Ticket or Minder Ticket for admission.**

On the day of the performance, tickets at unsold or unreserved wheelchair platforms, if any, may be released for sale to the general public from 10am onwards. For details of ticketing arrangement, please refer to the ticketing information of relevant event (https://www.urbtix.hk/event-detail/15666/).

Hong Kong Coliseum's enquiry no.: 2355 7234

In addition to URBTIX's and Hong Kong Coliseum's channels, the presenter will only announce the most updated information on the concert through the following official platform:

- Website: https://www.focusgroup.cc/
- Facebook: https://www.facebook.com/about.life.andy.lau.the.tour
- Instagram: https://www.instagram.com/about_life_andy_lau_the_tour

Presenter's enquiry no.: 3622 1826

URBTIX appeals to patrons not to buy tickets from touts

Please note that URBTIX does not authorise the sale of tickets at non-designated venues or through non-official channels. Buying or obtaining unauthorised tickets carries risks and encourages ticket touting. Members of the public are advised to buy tickets through official channels to prevent loss from frauds.

In Case of Cancellation or Postponement of Programmes

Tickets are issued/sold on behalf of the presenter of the event whose name appears on the ticket. In case of event cancellation or postponement, the presenter shall be responsible for making any refund. Unless otherwise specified, refund shall only be made to the buyers of the tickets as shown in the latest record of URBTIX and, when possible, be made by using the same payment method used to purchase the tickets as shown in the latest record of URBTIX except, in the case of payment made by cash, Octopus or Faster Payment System, the refund shall be made to the holders of original tickets only.