

Special ticket sale arrangement for Alan Tam in Concert – no counter booking and self-service ticketing kiosk booking on the first day of ticket sale

Entertainment Impact (presenter), in discussion with the Leisure and Cultural Services Department, has decided **not to arrange counter booking and self-service ticketing kiosk booking on the first day of ticket sale** of “**Alan Tam "Unforgettable" World Tour - Grand Finale**”.

Details of ticket sale arrangement as follows:

Alan Tam "Unforgettable" World Tour - Grand Finale

Hong Kong Coliseum

\$1280, \$880, \$580

11-15/9/2026 (5 performances)

Chapter of Gratitude

Maximum 4 tickets[#] per purchase per person on the first day of ticket sale and **maximum 8 tickets** per purchase per person from the second day onwards.

18-22/9/2026 (5 performances)

Chapter of Unchanged Love

Maximum 4 tickets[#] per purchase per person on the first day of ticket sale and **maximum 8 tickets** per purchase per person from the second day onwards.

On the first day of ticket sale, internet and mobile app bookings only accept payment by Visa, Mastercard, American Express or UnionPay (mobile payment by virtual cards through Apple Pay or Google Pay is not applicable); and telephone booking accepts payment by Visa, Mastercard, American Express or UnionPay Credit without PIN authentication.

(A credit card/debit card purchase limit is set for this event on the first day of ticket sale. When the aggregated number of tickets purchased by the same credit card/debit card reaches the above-mentioned maximum number per purchase in any transaction, no more purchase can be made by the same credit card/debit card for this event on the first day of ticket sale.)

There are 10 performances (5 performances for **Chapter of Gratitude** and 5 performances for **Chapter of Unchanged Love**) with about 51 300 tickets available for public sale through URBTIX from **30 Jun 2026 (Tue) at 10am**.

Patrons can purchase tickets through the following channels at the same time:

- URBTIX website: www.urbtix.hk
- Mobile app URBTIX (Android, HarmonyOS and iPhone/iPad versions)
- Telephone booking: 3166 1288 (10 am – 8 pm daily, including Public Holidays)

In addition to URBTIX's and Hong Kong Coliseum's channels, the presenter will only announce the most updated information on the concert through the following official platform:

- Facebook: www.facebook.com/entertainment.impact

Presenter's enquiry no.: 2760 4143

URBTIX appeals to patrons not to buy tickets from touts

Please note that URBTIX does not authorise the sale of tickets at non-designated venues or through non-official channels. Buying or obtaining unauthorised tickets carry risks and encourage ticket touting. Members of the public are advised to buy tickets through official channels to prevent loss from frauds.

In Case of Cancellation or Postponement of Programmes

Tickets are issued/sold on behalf of the presenter of the event whose name appears on the ticket. In case of event cancellation or postponement, the presenter shall be responsible for making any refund. Unless otherwise specified, refund shall only be made to the buyers of the tickets as shown in the latest record of URBTIX and, when possible, be made by using the same payment method used to purchase the tickets as shown in the latest record of URBTIX except, in the case of payment made by cash, Octopus or Faster Payment System, the refund shall be made to the holders of original tickets only.