

Additional On-the-day Tickets for Alan Tam in Concert (11-15 September 2026)

The presenter (Entertainment Impact) has decided to put up around 10 extra tickets (\$1280 each) previously reserved for production per performance of **“Alan Tam "Unforgettable" World Tour - Grand Finale - Chapter of Gratitude”** on 11-15 September 2026 (5 performances) at the Hong Kong Coliseum for public sale through URBIX **from 10am on the day of the each concert.** Counter booking and self-service ticketing kiosk booking are not available.

Patrons can purchase tickets through the following channels at the same time:

- URBIX website: www.urbix.hk
- Mobile app URBIX (Android, HarmonyOS and iPhone/iPad versions)
- Telephone booking: 3166 1288 (10 am – 8 pm daily, including Public Holidays)

Maximum 2 tickets per purchase per person.

On the day of the concert, internet and mobile app bookings only accept payment by Visa, Mastercard, American Express or UnionPay (mobile payment by virtual cards through Apple Pay or Google Pay is not applicable); and telephone booking accepts payment by Visa, Mastercard, American Express or UnionPay Credit Card without PIN authentication.

(A credit card/debit card purchase limit is set for this event on the day of the concert. When the aggregated number of tickets purchased by the same credit card/debit card reaches the above-mentioned maximum number per purchase in any transaction, no more purchase can be made by the same credit card/debit card for this event on the day of the concert.)

Furthermore, tickets at unsold or unreserved wheelchair platforms (if any) will be released for sale to the general public at the same time on the day of the concert.

In addition to URBIX's and Hong Kong Coliseum's channels, the presenter will only announce the most updated information on the concert through the following official platform:

- Facebook: www.facebook.com/entertainment.impact

Presenter's enquiry no.: 2760 4143

URBIX appeals to patrons not to buy tickets from touts

Please note that URBIX does not authorise the sale of tickets at non-designated venues or through non-official channels. Buying or obtaining unauthorised tickets carries risks and encourages ticket touting. Members of the public are advised to buy tickets through official channels to prevent loss from frauds.

In Case of Cancellation or Postponement of Programmes

Tickets are issued/sold on behalf of the presenter of the event whose name appears on the ticket. In case of event cancellation or postponement, the presenter shall be responsible for making any refund. Unless otherwise specified, refund shall only be made to the buyers of the tickets as shown in the latest record of URBIX and, when possible, be made by using the same payment method used to purchase the tickets as shown in the latest record of URBIX except, in the case of payment made by cash, Octopus or Faster Payment System, the refund shall be made to the holders of original tickets only.