

Additional Tickets for Alan Tam in Concert

The presenter (Entertainment Impact) has decided to put up around 9 000 additional tickets (\$880) for 10 performances of ‘**Alan Tam "Unforgettable" World Tour - Grand Finale**’ on 11-15 Sep 2026 (Chapter of Gratitude) and 18-22 Sep 2026 (Chapter of Unchanged Love) at the Hong Kong Coliseum for public sale.

Details of ticket sale arrangement as follows:

The additional tickets are available for public sale through URBTIX from **7 July 2026 (Tue) at 10am**. Only internet, mobile app and telephone bookings are available on the first day of additional ticket sale. Patrons purchasing tickets through the above-mentioned channels can collect their paid tickets at all URBTIX outlets or self-service ticketing kiosks with their credit cards/debit cards used to purchase the tickets.

On the first day of additional ticket sale, internet and mobile app bookings only accept payment by Visa, Mastercard, American Express or UnionPay (mobile payment by virtual cards through Apple Pay or Google Pay is not applicable); and telephone booking accepts payment by Visa, Mastercard, American Express or UnionPay Credit without PIN authentication.

(A credit card/debit card purchase limit is set for this event on the first day of additional ticket sale. When the aggregated number of tickets purchased by the same credit card/debit card reaches the above-mentioned maximum number per purchase in any transaction, no more purchase can be made by the same credit card/debit card for this event on the first day of ticket sale.)

Patrons can purchase tickets through the following channels at the same time:

- URBTIX website: www.urbtix.hk
- Mobile app URBTIX (Android, HarmonyOS and iPhone/iPad versions)
- Telephone booking: 3166 1288 (10 am – 8 pm daily, including Public Holidays)

Maximum 4 tickets per purchase per person on the first day of additional ticket sale and maximum 8 tickets per purchase per person from the second day onwards.

In addition to URBTIX’s and Hong Kong Coliseum’s channels, the presenter will only announce the most updated information on the concert through the following official platform:

- Facebook: www.facebook.com/entertainment.impact

For enquiries, please contact the presenter at 2760 4143.

URBTIX appeals to patrons not to buy tickets from touts

Please note that URBTIX does not authorise the sale of tickets at non-designated venues or through non-official channels. Buying or obtaining unauthorised tickets carries risks and encourages ticket touting. Members of the public are advised to buy tickets through official channels to prevent loss from frauds.

In Case of Cancellation or Postponement of Programmes

Tickets are issued/sold on behalf of the presenter of the event whose name appears on the ticket. In case of event cancellation or postponement, the presenter shall be responsible for making any refund. Unless

otherwise specified, refund shall only be made to the buyers of the tickets as shown in the latest record of URB TIX and, when possible, be made by using the same payment method used to purchase the tickets as shown in the latest record of URB TIX except, in the case of payment made by cash, Octopus or Faster Payment System, the refund shall be made to the holders of original tickets only.