

MC CHEUNG in Concert -- Ballot Ticketing Arrangement for Public Sale

Warner Music Hong Kong Limited (Presenter), in discussion with the Leisure and Cultural Services Department, has decided to adopt **ballot ticketing arrangement** for public ticket sale of “Cheung TinFu E=MC² Live 2026”. Details are as follows:

Event Name: Cheung TinFu E=MC² Live 2026

Venue: Hong Kong Coliseum

Performance Date: 7-10/7/2026

Ticket Price: \$1280, \$980, \$680

Ticket Purchase Limit: Maximum 2 tickets per successful ballot

To cater for this special ballot ticketing arrangement for public sale, apart from the URBTIX handling fee of \$9 per ticket, ticket buyers have to pay a Service Fee for Special Balloting Sale at \$15 per transaction. The handling and service fees are non-refundable.

Online Registration for Ballot Ticketing (Website only: <https://www.urbtix.hk>)

Online registration for Ballot Ticketing will commence at **10am on 14 May 2026 (Thu)** and end at **8pm on 15 May 2026 (Fri)**.

Applicants must complete the registration process before the cut-off time. Applicants successfully completed the Online Registration for Ballot Ticketing will receive a “Ballot Confirmation Email” with “Registration Reference Number” included. **Each successful registrant will have an equal chance of balloting. There is no need to rush for registration.**

Please note: In case of any misbehaviour of the registrants, such as using automated computer program or malicious software, making speedy or repeated registrations, etc., the Presenter and URBTIX reserve the right to invalidate the applicants’ registration.

Information Required for Online Registration for Ballot Ticketing

1. English full name of the registrant (should be identical to the name on his/her valid ID);
2. The first six digits and the last four digits of a valid credit card (Note: if the application is successful, the transaction must be completed using this credit card via a designated link within the stipulated purchase period. Any card numbers inconsistent with the card numbers registered will not be accepted. Please pay attention to the expiry date of your credit card.);
3. Applicant’s email address and mobile number that can receive SMS for verification during registration and for ticket purchase upon successful application.

Please note: Successful applicants must use the above registered information for ticket purchase, no changes are allowed. The Presenter and URBTIX reserve the right to invalidate any registration/transaction with incorrect or false information provided.

The above-mentioned information will be used for the ballot registration, ticket purchase, information validation or verification and admission checking/support purposes. For details about personal information collection and privacy policy, please refer to : <https://www.urbtix.hk/security-privacy>.

Points to Note

- After successful registration, a “Ballot Confirmation Email” will be sent to the email address submitted by the registrant in the registration. The “Registration Reference Number” included in the email will be used for enquiry and result announcement later on. A ballot registration is considered complete only if the applicant has received the “Ballot Confirmation Email”. To ensure successful delivery of the email, the registrant must check and verify that all information concerned is correct before submission.
- Information submitted in the completed registration cannot be changed.
- Please refrain from making duplicated registration. Duplicated registration will be invalidated.
- **The Presenter and URBTIX will not be responsible for any loss due to late registration, wrong information inputted, any problems caused by computer or data transmission error, and any other misbehaviours on the part of the applicant.**

Announcement of Ballot Result

From **noon on 22 May 2026 (Fri)**, ballot result will be announced at URBTIX “What’s News” webpage. Registrants can input their “Registration Reference Number” to check if their application is successful. Each successful applicant will also receive on the same day a “Successful in Ballot” email, which contains a designated link for ticket purchase, information on ticketing arrangement and the points to note. There is no guarantee that tickets of whatever choices such as the preferred ticket price, number of tickets or seat location, etc. will be available for purchase. Availability of tickets depends on the actual circumstances in the course of ticket purchase and the applicable terms and conditions. Tickets will be available for purchase on a first come, first served basis.

The “Successful in Ballot” email contains a unique designated link for ticket purchase, which can only be used for one transaction and must not be forwarded to other people. The Presenter and URBTIX are not responsible for any loss due to failure to purchase tickets during the stipulated period caused by such forwarding or other inappropriate actions on the part of the applicant.

Please note: To guard against phishing emails with malicious links, registrants should verify their ballot result on the URBTIX “What’s News” webpage and only click designated purchase link with a prefix of <https://www.urbtix.hk/>.

Ticket Purchases Period for Successful Applicants

Successful applicants can access the URBTIX webpage for ticket purchase (mobile app purchase is not available) within the purchase period **from 10am to 8pm (or until tickets are sold out, whichever is earlier) on 27 May 2026 (Wed)**. Please complete ticket purchase within the 15-minute countdown duration specified on the website or before the end of the stipulated ticket purchase period, whichever is earlier. **Successful applicants who fail to purchase tickets within the stipulated date and period will be regarded as having forfeited their right of ticket purchase.**

Please note: In case of any misbehavior detected during ticket purchase, such as using automated computer program or malicious software etc., the Presenter and URBTIX reserve the right to invalidate the applicants’ ticket purchase eligibilities and cancel all relevant transactions.

Points to Note

- Only successful applicants are eligible to purchase tickets.
- **Each designated link can only be used for one transaction and a maximum of two tickets can only be purchased in each transaction.**
- Full version of the terms and conditions of ballot ticketing specified for this event and the ticket purchase arrangement will be detailed in the “Successful in Ballot” email.
- All successful applicants must read, understand and agree to the balloting registration procedure, the ticket purchase arrangement and Terms & Conditions of Sale.
- Successful applicants must input the same information submitted in ballot registration to pass the system verification for ticket purchase. The first 6 digits and last 4 digits of the credit card number provided in the registration will be automatically preset by the system. Successful applicants are required to input the remaining numbers of the same credit card for completing the payment. The use of any credit card number not consistent with the registered credit card number will not be accepted.
- The Presenter and URBTIX will not be responsible for any loss due to late registration, wrong information inputted, any problems caused by computer or data transmission error, and any other misbehaviour on the part of the applicant.

The Presenter and URBTIX reserve the right of the final decision in case of disputes.

For enquiries, please email to urbtix@maoyan.com.hk or call the Ticketing Enquiries and Customer Service hotline by telephone number (852) 3166 1100 during service hours (10am to 8pm from Monday to Sunday (including public holiday)).

Delayed Collection of Tickets

“Cheung TinFu E=MC² Live 2026” will implement “delayed collection of tickets”. Patrons who have purchased tickets through the ballot ticketing arrangement can collect their paid tickets at all URBTIX outlets or self-service ticketing kiosks with their credit cards used for ticket purchase from the 14th day before and up to the day of the respective performance. Postal and courier delivery service is not available.

URBTIX appeals to patrons not to buy tickets from touts

Please note that URBTIX does not authorise the sale of tickets at non-designated venues or through non-official channels. Buying or obtaining unauthorised tickets carries risks and encourages ticket touting. Members of the public are advised to buy tickets through official channels to prevent loss from frauds.

In Case of Cancellation or Postponement of Programmes

Tickets are issued/sold on behalf of the Presenter of the event whose name appears on the ticket. In case of event cancellation or postponement, the Presenter shall be responsible for making any refund. Unless otherwise specified, refund shall only be made to the buyers of the tickets as shown in the latest record of URBTIX and, when possible, be made by using the same payment method used to purchase the tickets as shown in the latest record of URBTIX.