

## **Additional Tickets for Raymond Lam in Concert**

A Plus Music Company Limited (presenter) has decided to put up around 1 700 additional tickets (\$880, \$680) for the 7 performances of “**GO WITH THE FLOW LF LIVE IN HONG KONG 2025**” on 22-28 May 2025 at the Hong Kong Coliseum for public sale.

Details of ticket sale arrangement as follows:

The additional tickets are available for public sale through URBTIX from **14 May 2025 (Wed) at 10am**. Counter booking and self-service ticketing kiosk booking will **not be arranged**. Only internet, mobile app and telephone bookings are available. Patrons purchasing tickets through the above-mentioned channels can collect their paid tickets at all URBTIX outlets and self-service ticketing kiosks with their credit cards/debit cards used to purchase the tickets. **Postal and courier delivery service is not available.**

Patrons can purchase tickets through the following channels at the same time:

- URBTIX website: [www.urbtix.hk](http://www.urbtix.hk)
- Mobile app URBTIX (Android, HarmonyOS and iPhone/iPad versions)
- Telephone booking: 3166 1288 (10 am – 8 pm daily, including Public Holidays)

**Maximum 4 tickets** per purchase per person.

On the first day of ticket sale, internet and mobile app bookings only accept payment by Visa, Mastercard, American Express or UnionPay (mobile payment by virtual cards through Apple Pay or Google Pay is not applicable); and telephone booking accepts payment by Visa, Mastercard, American Express or UnionPay without PIN authentication.

(A credit card/debit card purchase limit is set for this event on the first day of ticket sale. When the aggregated number of tickets purchased by the same credit card/debit card reaches the above-mentioned maximum limit in any transaction, no more purchase can be made by the same credit card/debit card for any performances of this event on the first day of ticket sale.)

For enquiries, please contact the presenter at 6933 8214.

### **URBTIX appeals to patrons not to buy tickets from touts**

Please note that URBTIX does not authorise the sale of tickets at non-designated venues or through non-official channels. Buying or obtaining unauthorised tickets carry risks and encourage ticket touting. Members of the public are advised to buy tickets through official channels to prevent loss from frauds.

### **In Case of Cancellation or Postponement of Programmes**

Tickets are issued/sold on behalf of the presenter of the event whose name appears on the ticket. In case of event cancellation or postponement, the presenter shall be responsible for making any refund. Unless otherwise specified, refund shall only be made to the buyers of the tickets as shown in the latest record of URBTIX and, when possible, be made by using the same payment method used to purchase the tickets as shown in the latest record of URBTIX except, in the case of payment made by cash, Octopus or Faster Payment System, the refund shall be made to the holders of original tickets only.