

Sammi Cheng in Concert – Arrangement for Rescheduled Performances

Media Asia Entertainment Limited (“Presenter”) announced to postpone “**You & Mi Sammi Cheng World Tour - Hong Kong 2023**” on 30 June 2023 and an announcement on refund or retaining arrangement was issued on 18 July 2023. According to Presenter’s latest announcement on 8 November 2023, the Presenter has secured the booking of Hong Kong Coliseum for staging the rescheduled performances in July 2024. Relevant details are as follows.

【For Ticket Buyers Who Have Retained the Right for Attending Rescheduled Performance】

1. Ticket buyers who have purchased for the affected performances of the event (original performance date: 14-16, 18-19, 21-23, 25-26, 28-30 July 2023, a total of 13 performances) can be seated in the original seat at the corresponding designated rescheduled performances at the Hong Kong Coliseum as listed below by presenting the original intact ticket(s) with stub.

Dates of Affected Performances	Dates of Designated Rescheduled Performances
14 July 2023 (Fri)	12 July 2024 (Fri)
15 July 2023 (Sat)	13 July 2024 (Sat)
16 July 2023 (Sun)	14 July 2024 (Sun)
18 July 2023 (Tue)	16 July 2024 (Tue)
19 July 2023 (Wed)	17 July 2024 (Wed)
21 July 2023 (Fri)	19 July 2024 (Fri)
22 July 2023 (Sat)	20 July 2024 (Sat)
23 July 2023 (Sun)	21 July 2024 (Sun)
25 July 2023 (Tue)	23 July 2024 (Tue)
26 July 2023 (Wed)	24 July 2024 (Wed)
28 July 2023 (Fri)	26 July 2024 (Fri)
29 July 2023 (Sat)	27 July 2024 (Sat)
30 July 2023 (Sun)	28 July 2024 (Sun)

2. **For ticket buyers who have not yet collected the public sale tickets purchased through URBTIX :** For ticket buyers who purchased the tickets of the affected performances through URBTIX website, mobile app or telephone booking (including tickets of wheelchair platform seats) but have not yet collected the tickets, their purchased tickets have been automatically retained for them pending for their collection. These ticket buyers must collect their retained tickets from now on or before they attend the designated corresponding rescheduled performances. These tickets can be collected from self-service ticketing kiosks or at the sales counter at any of the URBTIX outlets by the same credit card (except virtual card) used for the booking. For ticket collection by claim ID, ticket buyers can use the automatically generated claim ID by the system received when purchasing the tickets and their user-defined password to collect the purchased tickets. For enquiries related to tickets purchased through URBTIX, please contact Ticketing Enquiries and Customer Service (852) 3166 1100 (service hours: Mondays to Sundays, including public holidays 10:00am - 8:00pm), or email to urbtix@maoyan.com.hk.
3. Presenter will not provide compensation for any lost tickets. Ticket buyers not presenting the original intact ticket(s) (with stub) of the respective affected performances will not be admitted to the respective rescheduled performances.
4. No alternative arrangement or refund will be provided by the Presenter for the ticket buyers who have not collected the retained ticket(s) within the specified period above or cannot attend the rescheduled performance(s) and shall be deemed to give up their right to watch the rescheduled performance(s).

5. Should there be disputes, Presenter reserves the right to the final decision.

Please refer to the following official platforms for details and latest information of Presenter's announcement:

- Website: <https://www.mediaasia.com>
- Facebook: <https://www.facebook.com/MediaAsiaMusic>
- Instagram: <https://instagram.com/mediaasiamusic>

Presenter's enquiry email: concert_enquiry@mediaasia.com