

**Special ticket sale arrangement for WTT Finals Hong Kong 2025 – no counter booking and self-service ticketing kiosk booking; and tickets to be collected from the 10<sup>th</sup> day before and up to the day of the respective session**

The presenter (Hong Kong, China Table Tennis Association), in discussion with the Leisure and Cultural Services Department, has decided **not to arrange counter booking and self-service ticketing kiosk booking** for ticket sale of “**WTT Finals Hong Kong 2025**”. Only internet, mobile app and telephone bookings are available with **implementation of “delayed collection of tickets”**. The options of physical tickets and dynamic e-tickets are available. Ticket buyers purchasing tickets through the above-mentioned channels can collect their paid physical tickets at all URBIX outlets or self-service ticketing kiosks with their credit cards/debit cards used to purchase the tickets from the **10<sup>th</sup> day before and up to the day of the respective sessions**. No redemption of physical ticket is required if ticket buyers purchased **dynamic e-tickets**<sup>#</sup>. Dynamic e-tickets will be stored in “Ticket” of ticket buyers’ URBIX app account from the **10<sup>th</sup> day before the day of the respective sessions**. Postal and courier delivery service is not available.

**# The choice of dynamic e-ticket is only available for registered URBIX members who have activated their URBIX accounts and use members’ log-in in purchase process.**

Details of ticket sale arrangement as follows:

**WTT Finals Hong Kong 2025**

Hong Kong Coliseum

10-11/12/2025 10:30 a.m. & 6 p.m.,

\$1,350/\$850/\$640/\$430/\$320

12/12/2025 11:00 a.m. & 6 p.m., 13/12/2025 1:30 p.m.

\$1,780/\$1,180/\$960/\$640/\$430

13/12/2025 7:30 p.m., 14/12/2025 1:30 p.m. & 7:30 p.m.

\$2,200/\$1,500/\$1,180/\$750/\$530

10 sessions with a total of about 31 700 tickets are available for public sale through URBIX **from 5 November 2025 (Wed) at 10am.**

Patrons can purchase tickets through the following channels at the same time:

- URBIX website: [www.urbix.hk](http://www.urbix.hk)
- Mobile app URBIX (Android, HarmonyOS and iPhone/iPad versions)
- Telephone booking: 3166 1288 (10 am – 8 pm daily, including Public Holidays)

**Maximum 6 tickets** per purchase per person.

On the first day of ticket sale, internet and mobile app bookings only accept payment by Visa, Mastercard, American Express or UnionPay (mobile payment by virtual cards through Apple Pay or Google Pay is not applicable); and telephone booking accepts payment by Visa, Mastercard, American Express or UnionPay without PIN authentication.

(A credit card/debit card purchase limit is set for this event on the first day of ticket sale. When the aggregated number of tickets purchased by the same credit card/debit card reaches the above-mentioned maximum limit in any transaction, no more purchase can be made by the same credit card/debit card for any sessions of this event on the first day of ticket sale.)

In addition to URBTIX's and Hong Kong Coliseum's channels, the presenter will only announce the most updated information on the concert through the following official platform:

- Website: <https://www.worldtabletennis.com/hongkong>
- Facebook: <https://www.facebook.com/WTT>
- Instagram: <https://www.instagram.com/wtt>

Presenter's enquiry no.: 2575 5330

#### URBTIX appeals to patrons not to buy tickets from touts

Please note that URBTIX does not authorise the sale of tickets at non-designated venues or through non-official channels. Buying or obtaining unauthorised tickets carries risks and encourages ticket touting. Members of the public are advised to buy tickets through official channels to prevent loss from frauds.

#### In Case of Cancellation or Postponement of Programmes

Tickets are issued/sold on behalf of the presenter of the event whose name appears on the ticket. In case of event cancellation or postponement, the presenter shall be responsible for making any refund. Unless otherwise specified, refund shall only be made to the buyers of the tickets as shown in the latest record of URBTIX and, when possible, be made by using the same payment method used to purchase the tickets as shown in the latest record of URBTIX except, in the case of payment made by cash, Octopus or Faster Payment System, the refund shall be made to the holders of original tickets only.