

“AIA presents MY Gratitude 25 Miriam Yeung Live 2020”

Ticket Refund Notice

The 6 shows of the Concert, which scheduled on 23-26, 31 December, 2020 and 1 January 2021 at Hong Kong Coliseum, have been cancelled. To the patrons who have purchased the Concert tickets, the presenter sincerely expresses its heartfelt apology for the inconvenience caused and thanks for the understanding.

The following information regards the ticket refunding procedure:

1. Concert tickets purchased through URB TIX

For the tickets purchased through URB TIX's website, mobile App or telephone booking, the patrons do not need to collect the tickets. The presenter will refund the ticket's face value(s) (not including the handling fee of HK\$8 per ticket charged by URB TIX) through Cityline (Hong Kong) Limited ("Cityline") not later than 31 March 2021 directly to the credit card account which was used to purchase the concert ticket(s).

If there is any enquiry under this category, please contact customer service of Cityline at (852) 2314 4228 (10am–8pm, Monday–Sunday, including public holidays), or send email to cs@cityline.com.hk.

2. Concert tickets purchased via The Club's member priority scheme

The Club will announce its ticket refunding procedure to its members by way of messaging on or before 23 December 2020. If there is any enquiry under this category, please send email to enquiry@theclub.com.hk.

3. Concert tickets purchased via MOOV's member package

MOOV Shop will announce its ticket refunding procedure to its members by way of email (moovcs@moov-music.com) on or before 23 December 2020. If there is any enquiry under this category, please send email to moovcs@moov-music.com.

4. Concert tickets redeemed via Asia Miles' member scheme

Please pay attention to the Asia Miles' official email regarding ticket refunding arrangement, or please send email to events@asiamiles.com for enquiry.

5. Concert tickets purchased directly from the presenter

The presenter will contact the patrons directly for ticket refund.

If there is any enquiry, please contact the presenter at the hotline of (852) 9490 6881 during office hours (Monday-Friday, 10am-6pm, except public holidays), or please send email to unusualcs@gmail.com.

This Notice is made by the Concert presenter:



Date: 22nd December, 2020