

CONTROLLING OFFICER'S REPLY

CSTB315

(Question Serial No. 2533)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): ()

Programme: (1) Recreation and Sports

Controlling Officer: Director of Leisure and Cultural Services (Vincent LIU)

Director of Bureau: Secretary for Culture, Sports and Tourism

Question:

Last November, the Leisure and Cultural Services Department (LCSD) officially launched SmartPLAY, the new intelligent sports and recreation services booking and information system, to replace the original Leisure Link computerised booking system. In this connection, would the Government inform this Committee of the following:

- (1) the number of Leisure Link users in each of the past 3 years;
- (2) the number of registered users of the current SmartPLAY system who have completed the authentication process;
- (3) the serviceable lifespan of and the estimated expenditure involved in the 375 smart self-service stations of SmartPLAY across Hong Kong;
- (4) the expenditure on developing SmartPLAY and the estimated expenditure on the annual maintenance in the subsequent years;
- (5) the number of sessions of the "SmartPLAY" Smart Way Workshop organised by the Government to teach members of the public to register and use SmartPLAY and the expenditure involved; and
- (6) given that members of the public are required to make a declaration in the course of their booking and checking-in via SmartPLAY, undertaking that they will be present during the use of the booked session and that the user permit will not be transferred by any means, failing which may lead to prosecution, how many people have reneged on their undertaking as mentioned above since the launch of SmartPLAY, and how many of them were prosecuted?

Asked by: Hon LEE Tsz-king, Dominic (LegCo internal reference no.: 1)

Reply:

- (1) The cumulative numbers of Leisure Link patrons for the years between 2021 and 2023 were about 264 000, 351 000 and 448 000 respectively.
- (2) As at February 2024, the number of registered SmartPLAY users who had completed the authentication process had exceeded 500 000.
- (3) & (4) The budget for the project of developing the SmartPLAY system is about \$500 million, including system development and implementation, and the procurement and installation of 375 smart self-service stations. As the new system has just been launched, the project is still under the nursing period and has not entered the maintenance stage. The estimated maintenance cost is thus currently not available.
- (5) During the initial period of launch of the new system, the Leisure and Cultural Services Department (LCSD) organised a total of 286 sessions of “SmartPLAY” Smart Way Workshop in the 18 districts teaching members of the public to use the new system. The expenditure involved was about \$1.3 million.
- (6) After the launch of the new system, when booking and checking in facilities, individual hirers and organisation hirers are required to declare and undertake that the user permit will not be transferred by any means. Hirers failing to do so may have contravened the Theft Ordinance (Cap. 210) which may result in criminal liability. The LCSD is stepping up the monitoring of unauthorised transfer and touting of recreation and sports venues, including closely monitoring and regularly searching social media platforms for information on venues and facility sessions of suspected touting cases, and working closely with the Police to take appropriate follow-up actions regarding any suspected cases of unauthorised transfer.

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