

CONTROLLING OFFICER'S REPLY**HAB489****(Question Serial No. 4479)**Head: (95) Leisure and Cultural Services DepartmentSubhead (No. & title): (000) Operational expensesProgramme: Not SpecifiedControlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)Director of Bureau: Secretary for Home AffairsQuestion:

Regarding the engagement of outsourced workers, please provide the following information:

	2014-15 (the latest position)
Number of outsourced service contracts	()
Total payments to outsourced service providers	()
Duration of service contract for each outsourced service provider	()
Number of outsourced workers engaged through outsourced service providers	()
Details of the positions held by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)	
Monthly salary range of outsourced workers	
• \$30,001 or above	()
• \$16,001 to \$30,000	()
• \$8,001 to \$16,000	()
• \$6,501 to \$8,000	()
• \$6,240 to \$6,500	()
• under \$6,240	()
Length of service of outsourced workers	
• over 15 years	()
• 10 to 15 years	()
• 5 to 10 years	()
• 3 to 5 years	()
• 1 to 3 years	()
• under 1 year	()
Percentage of outsourced workers against the total number of staff in the Department	()

	2014-15 (the latest position)
Percentage of payments to outsourced service providers against the total staff costs of the Department	()
Number of workers who received severance payment/long service payment/contract gratuity	()
Amount of severance payment/long service payment/contract gratuity paid	()
Number of workers with severance payment/long service payment offset by or contract gratuity calculated from the accrued benefits attributable to employer's contributions to MPF	()
Amount of severance payment/long service payment offset by or contract gratuity calculated from the accrued benefits attributable to employer's contributions to MPF	()
Number of workers with paid meal break	()
Number of workers without paid meal break	()
Number of workers working 5 days per week	()
Number of workers working 6 days per week	()

() *Change in percentage as compared with 2013-14*

Asked by: Hon WONG Kwok-hing (Member Question No. 81)

Reply:

The requested information relating to the outsourced service contracts of the Leisure and Cultural Services Department (LCSD) is set out below:

	2014-15 (the latest position)
Number of outsourced service contracts	176 (-23.8%)
Total payments to outsourced service providers– (Note 1)	\$1,344 million (+27%)
Duration of service contract for each outsourced service provider – (Note 2)	2 – 3 years
Number of outsourced workers engaged through outsourced service providers –(Note 3)	11 241 (+7.1%)
Details of the positions held by outsourced workers (e.g. customer service, property management, security, cleansing and information technology)	
Cleansing	6 420 (+6.7%)
Security	3 167 (+10.6%)
Horticultural Maintenance	1 097 (-0.9%)
Venue Management	557 (+10.3%)

	2014-15 (the latest position)
Monthly salary range of outsourced workers – (Note 4)	
• \$30,001 or above	0 (-)
• \$16,001 to \$30,000	0 (-)
• \$8,001 to \$16,000	1 050 (+93%)
• \$6,501 to \$8,000	10 191 (+2.5%)
• \$6,240 to \$6,500	0 (-)
• under \$6,240	0 (-)
Length of service of outsourced workers	
• over 15 years	
• 10 to 15 years	
• 5 to 10 years	
• 3 to 5 years	
• 1 to 3 years	
• under 1 year	Not available (Note 5)
Percentage of outsourced workers against the total number of staff in the Department – (Notes 3 & 6)	114% (+7%)
Percentage of payments to outsourced service providers against the total staff costs of the Department	44.2% (+7.3%)
Number of workers who received severance payment/long service payment/contract gratuity	Not available (Note 5)
Amount of severance payment/long service payment/contract gratuity paid	Not available (Note 5)
Number of workers with severance payment/long service payment offset by or contract gratuity calculated from the accrued benefits attributable to employer's contributions to MPF	Not available (Note 5)
Amount of severance payment/long service payment offset by or contract gratuity calculated from the accrued benefits attributable to employer's contributions to MPF	Not available (Note 5)
Number of workers with paid meal break	Not available (Note 5)
Number of workers without paid meal break	Not available (Note 5)
Number of workers working 5 days per week	Not available (Note 5)
Number of workers working 6 days per week	Not available (Note 5)

() *Change in percentage as compared with 2013-14*

- Notes
- (1) The expenditures are related to the major outsourced services in LCSD on cleansing, security, horticultural maintenance and venue management.
 - (2) The duration of the contracts is normally two to three years depending on the operational needs.
 - (3) The number of workers includes both full-time and part-time workers provided by major outsourced contractors where the numbers of working posts to be manned by them are specified in the contracts.
 - (4) The figures represent the number of workers under different wage range of LCSD major outsourced service contracts in which the numbers of working posts to be manned by contractors have been specified.
 - (5) Since LCSD is not the employer of the outsourced workers, the department does not have the information requested.

- (6) The total number of staff in the department covers both civil servants and non-civil service contract staff employed by LCSD.

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