

CONTROLLING OFFICER'S REPLY

HAB201

(Question Serial No. 3111)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): ()

Programme: (1) Recreation and Sports

Controlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)

Director of Bureau: Secretary for Home Affairs

Question:

As mentioned under Head 95 on page 725 (of the English version), the Leisure and Cultural Services Department will improve the arrangements for the booking and allocation of sports facilities and enrolment to sports programmes through further enhancement to the computerised booking system and administrative measures. What are the details? When is the work expected to be fully completed?

Asked by: Hon CHAN Hak-kan (Member Question No. 49)

Reply:

The Leisure Link System (LLS) provides booking services to the public through four channels, namely, booking counters at leisure venues, telephone, the internet and self-service kiosks. Over the years, the Leisure and Cultural Services Department (LCSD) has introduced administrative measures and system enhancements to improve the booking and allocation of sports facilities through LLS. Measures implemented in 2014-15 include the re-registration of Leisure Link Patrons using their Hong Kong identity cards, tightening the booking quota for individual users, revising the penalty system for organisations, and introducing a penalty system for hirers to prevent abuse and optimise utilisation.

To cope with the growing demand from users as well as the future service needs, LCSD has commenced a feasibility study on the redevelopment of LLS to review the current LLS, identify room for enhancement and recommend options with a view to enhancing efficiency, customer-friendliness and transparency in the booking of leisure facilities as well as enrolment of recreation and sports programmes. The target completion date for the feasibility study is September 2016.

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