

**CONTROLLING OFFICER'S REPLY**

**HAB384**

**(Question Serial No. 4478)**

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: (-) Not Specified

Controlling Officer: Director of Leisure and Cultural Services (Vincent LIU)

Director of Bureau: Secretary for Home Affairs

Question:

What are the respective number of complaints received by the Leisure and Cultural Services Department last year about its cleansing service contractors for (i) underpaying wages, (ii) defaulting on wage payments, (iii) failing to enter into Standard Employment Contract, (iv) exceeding the daily maximum working hour and (v) violating the Employment Ordinance (Cap. 57) and the Employees' Compensation Ordinance (Cap. 282)? What are the number of cases found substantiated in each category of complaints, and the respective number of contractors being penalised (with a breakdown by form of punishment) and debarred from tendering due to conviction?

Asked by: Hon WAN Siu-kin, Andrew (LegCo internal reference no.: 70)

Reply:

In 2019, the Leisure and Cultural Services Department (LCSD) received 1 complaint case about statutory holiday pay against a cleansing service contractor. After investigation, the case was confirmed as unsubstantiated by the LCSD. The LCSD has not received any other complaints against its cleansing service contractors for breaching the above-mentioned requirements. Therefore there are no cases of defaulting cleansing service contractors led to being penalised or debarred from tendering.

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