

CONTROLLING OFFICER'S REPLY**HAB383****(Question Serial No. 4477)**Head: (95) Leisure and Cultural Services DepartmentSubhead (No. & title): (-) Not SpecifiedProgramme: (-) Not SpecifiedControlling Officer: Director of Leisure and Cultural Services (Vincent LIU)Director of Bureau: Secretary for Home AffairsQuestion:

In each of the years between 2017 and 2019, what are the number of cases in which the Leisure and Cultural Services Department imposed punishments on its service contractors providing (1) cleansing and supporting services, (2) security guard services, and (3) horticultural maintenance services for breaching (a) the contractual obligations relating to the demerit point system and (b) other contractual obligations in the Standard Employment Contract. Please also provide the following details of such cases: (i) names of contractors, (ii) number of breaches, (iii) details of the breaches, (iv) the respective numbers of verbal warnings, written warnings and default notices issued, and (v) total amount of the monthly service fees deducted?

Asked by: Hon WAN Siu-kin, Andrew (LegCo internal reference no.: 69)Reply:

The numbers of non-compliance notices issued by the Leisure and Cultural Services Department (LCSD) to outsourced service contractors providing cleansing, security and horticultural maintenance services from 2017 to 2019 are set out below:

	Cleansing	Security	Horticultural Maintenance	Total
2017				
1. Deduction of monthly service fees	1 634	1 191	20	2 845
2. Verbal warnings	78	41	120	239
3. Written warnings	537	409	327	1 273
4. Default notices	15	25	5	45
5. Recorded demerit points	0	0	0	0

	Cleansing	Security	Horticultural Maintenance	Total
2018				
1. Deduction of monthly service fees	2 051	2 330	61	4 442
2. Verbal warnings	102	47	126	275
3. Written warnings	615	860	813	2 288
4. Default notices	27	92	24	143
5. Recorded demerit points	0	0	0	0
2019				
1. Deduction of monthly service fees	2 249	2 999	87	5 335
2. Verbal warnings	26	29	50	105
3. Written warnings	514	975	213	1 702
4. Default notices	19	97	14	130
5. Recorded demerit points	0	2	0	2

The main reasons for issuing the aforementioned types of non-compliance notices include contractors' failure to provide sufficient manpower or meet the required service standards as stipulated in the contract and outsourced workers' unsatisfactory attitudes or performance. As indicated in the above table, the LCSD only keeps record of the number of deduction of monthly service fee notices issued but not the amount of monthly service fees deducted; information on the total amount deducted is not available. As the names of contractors in breach of contractual obligations and details of the breaches involve information on individual companies, the LCSD is not at liberty to disclose such information.

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