

CONTROLLING OFFICER'S REPLY**HAB327****(Question Serial No. 3333)**Head: (95) Leisure and Cultural Services DepartmentSubhead (No. & title): (-) Not SpecifiedProgramme: (5) Public LibrariesControlling Officer: Director of Leisure and Cultural Services (Vincent LIU)Director of Bureau: Secretary for Home AffairsQuestion:

- (a) What are the monthly numbers of loans and reservations for each of the self-service library stations?
- (b) What are the percentages of adult and junior library materials borrowed from each of the self-service library stations against the total number of loans?
- (c) What are the numbers of loans by readers of different age groups?
- (d) What are the peak hours and days of each of the self-service library stations as patronised by readers of different age groups?

Asked by: Hon IP Kin-yuen (LegCo internal reference no.: 106)Reply:

- (a) The Leisure and Cultural Services Department (LCSD) provides 3 “self-service library stations” under a trial scheme, 1 each on Hong Kong Island, in Kowloon and in the New Territories at convenient locations with heavier pedestrian flow but far from existing libraries, rendering round-the-clock services such as borrowing, return, payment and pickup of reserved library materials. The 3 self-service library stations located at the Island East Sports Centre Sitting-out Area, Hong Kong Cultural Centre and Tsuen Nam Road, Tai Wai of the New Territories commenced service in December 2017, December 2018 and January 2020 respectively. The average monthly number of loans and reservations of these 3 library stations since launch is set out below:

Usage	Hong Kong Island	Kowloon	New Territories
Number of loans	1 444	1 022	1 962
Number of pickups of reserved materials	502	123	69

- (b) Up to the end of February 2020, the library station on Hong Kong Island recorded a total of 50 593 loans since its launch, of which adult and junior library materials accounted for 55.3% and 44.7% respectively; the library station in Kowloon recorded a total of 16 020 loans since its launch, of which adult and junior materials accounted for 55.9% and 44.1% respectively; and the library station in the New Territories recorded a total of 2 031 loans since its launch, of which adult and junior materials accounted for 43.4% and 56.6% respectively.
- (c) Loans by age groups of the 3 library stations since launch are set out below:

Loans Age	Hong Kong Island (Since December 2017)	Kowloon (Since December 2018)	New Territories (Since January 2020)
Below 15	11 265	2 680	603
15-24	2 356	1 108	112
25-34	4 708	2 866	242
35-44	14 534	5 248	610
45-54	11 422	2 661	248
55-64	4 136	1 015	151
65 or above	2 172	442	65
Total	50 593	16 020	2 031

- (d) The daily peak hours for the library stations on Hong Kong Island, in Kowloon and the New Territories are from 1:00 pm to 2:00 pm and from 5:00 pm to 6:00 pm, from 1:00 pm to 2:00 pm and from 6:00 pm to 7:00 pm, and from 4:00 pm to 5:00 pm and from 6:00 pm to 7:00 pm respectively. Owing to system constraints, information on peak hours and days by age groups for respective library stations is not available.

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