

CONTROLLING OFFICER'S REPLY**HAB322****(Question Serial No. 5675)**Head: (95) Leisure and Cultural Services DepartmentSubhead (No. & title): (-) Not SpecifiedProgramme: (-) Not SpecifiedControlling Officer: Director of Leisure and Cultural Services (Vincent LIU)Director of Bureau: Secretary for Home AffairsQuestion:

In the past 5 years, how many cases concerning suspected violation of service contract requirements by cleansing service contractors were received and found during inspection by the Leisure and Cultural Services Department respectively? Please list in detail the numbers of such cases by category and the penalties imposed.

Asked by: Hon CHEUNG Chiu-hung, Fernando (LegCo internal reference no.: 928)Reply:

The numbers of non-compliance notices issued by the Leisure and Cultural Services Department to outsourced cleansing service contractors in the past 5 years are set out below:

Type of Penalties	2015	2016	2017	2018	2019
1. Deduction of monthly service fees	665	1 163	1 634	2 051	2 249
2. Verbal warnings	289	320	78	102	26
3. Written warnings	366	584	537	615	514
4. Default notices	11	15	15	27	19
5. Recorded demerit points	0	0	0	0	0

The main reasons for issuing the aforementioned types of non-compliance notices include contractors' failure to provide sufficient manpower or to meet the required service standards as stipulated in the contract and outsourced workers' unsatisfactory attitudes or performance.