

CONTROLLING OFFICER'S REPLY

HAB138

(Question Serial No. 0991)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Recreation and Sports

Controlling Officer: Director of Leisure and Cultural Services (Vincent LIU)

Director of Bureau: Secretary for Home Affairs

Question:

1. It is stated in Aim 6 that the Leisure and Cultural Services Department continued to develop the new intelligent sports and recreation services booking and information system to replace the Leisure Link computerised booking system. What are the details of the new system? What are its differences with the current Leisure Link computerised booking system?
2. According to the key performance measures in respect of recreation and sports services, the usage rate of tennis courts increased in both of the last 2 years. Why is the planned average usage rate for 2020 lower than that in 2019?
3. Regarding the average usage rates of sports centres (arenas), natural and artificial turf pitches and tennis courts, can a breakdown be provided, including the usage rates during non-office hours on weekdays (7-9 am and 6-11 pm) and holidays, to reflect the demands for arenas/pitches/courts more accurately?

Asked by: Hon POON Siu-ping (LegCo internal reference no.: 44)

Reply:

1. The new intelligent sports and recreation services booking and information system (new system) will provide efficient, convenient and user-friendly booking service which can encourage members of the public to participate in sports regularly. The new system will provide a unified and one-stop electronic service platform to enable the public to enquire about and book sports and recreation facilities/services provided by the Leisure and Cultural Services Department (LCSD) through the Internet and mobile apps anytime and anywhere. In addition, the public can use the new smart self-service stations in about 270 leisure venues (including the 18 District Leisure Services Offices) for convenient services such as instant registration of personal accounts, self-service check-in of facility sessions and programmes. The new system is planned to be rolled out in 2 phases, by the end of 2022 and the first half of 2024 respectively. It is expected that the contract will be awarded in March 2020.

The new system will extend the services to areas not yet covered by the existing Leisure Link System services, which mainly include, among others, provision of more sports and recreation facilities and programmes for booking and enrolment by the public, personalised personal accounts, electronic booking services for organisation accounts, and installation of more smart self-service stations, so as to meet public expectations for more convenient services as well as to improve operational efficiency and service quality.

2. As the usage rate of tennis courts, being outdoor facilities, is often affected by uncertain factors such as weather conditions, the LCSD maintains the planned average usage rate for 2020 at 63% despite a slight increase in the average usage rate of tennis courts under the LCSD in 2019 as compared with that in 2018. The LCSD will review the arrangements every year and make adjustment as appropriate.
3. The usage rates of sports centres (arenas), natural and artificial turf pitches and tennis courts by district in 2019, with a breakdown by peak and non-peak hours, are listed at **Annex**.

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**Usage Rates of Sports Centres (Arenas),
Natural and Artificial Turf Pitches and Tennis Courts in 2019**

District	Sports Centres (Arenas) ⁽³⁾			Natural and Artificial Turf Pitches ⁽⁴⁾			Tennis Courts ⁽⁵⁾		
	Peak Hours (1)	Non-Peak Hours (2)	Average	Peak Hours (1)	Non-Peak Hours (2)	Average	Peak Hours (1)	Non-Peak Hours (2)	Average
Hong Kong									
Central and Western	96%	87%	92%	92%	45%	71%	No provision		
Eastern	98%	84%	91%	97%	59%	80%	96%	75%	86%
Southern	94%	70%	83%	90%	47%	71%	93%	70%	82%
Wan Chai	97%	87%	92%	91%	35%	66%	90%	77%	83%
Kowloon									
Kowloon City	97%	83%	91%	92%	61%	81%	86%	49%	67%
Kwun Tong	96%	78%	87%	95%	52%	77%	80%	35%	58%
Sham Shui Po	96%	85%	91%	98%	58%	83%	87%	49%	69%
Wong Tai Sin	97%	82%	90%	95%	43%	71%	83%	42%	64%
Yau Tsim Mong	97%	91%	94%	90%	36%	67%	91%	63%	77%
New Territories									
Islands	75%	56%	66%	94%	57%	78%	28%	4%	17%
Kwai Tsing	94%	70%	83%	88%	31%	69%	71%	32%	53%
North	94%	72%	84%	90%	36%	73%	60%	37%	49%
Sai Kung	96%	72%	85%	83%	50%	71%	89%	64%	77%
Sha Tin	98%	87%	93%	89%	47%	75%	79%	41%	61%
Tai Po	96%	76%	87%	91%	40%	69%	79%	48%	64%
Tsuen Wan	97%	81%	89%	94%	100%	94%	79%	37%	59%
Tuen Mun	97%	75%	87%	85%	42%	68%	58%	32%	46%
Yuen Long	96%	73%	86%	88%	60%	78%	69%	41%	56%
Total	96%	78%	88%	92%	45%	73%	81%	51%	66%

Notes

- (1) Peak hours are from 6 pm to 11 pm on Monday to Friday, whole day on Saturday, Sunday and public holidays.

- (2) Non-peak hours are from 7 am to 6 pm on Monday to Friday.
- (3) The arenas of sports centres are mainly used for badminton, basketball and volleyball.
- (4) The turf pitches are hired on a 90-minute per session basis. As natural and artificial turf pitches are used inter-changeably to support the same types of sports and functions, their average usage rates are presented as one item for easier interpretation.
- (5) No tennis court is provided in Central and Western District.

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