

**CONTROLLING OFFICER'S REPLY****HAB119****(Question Serial No. 0597)**Head: (95) Leisure and Cultural Services DepartmentSubhead (No. & title): (-) Not SpecifiedProgramme: (1) Recreation and SportsControlling Officer: Director of Leisure and Cultural Services (Vincent LIU)Director of Bureau: Secretary for Home AffairsQuestion:

In connection with “continued to develop the new intelligent sports and recreation services booking and information system in phases. The new system will replace the Leisure Link computerised booking system and will allow more efficient, convenient and user-friendly booking of the sports and recreation facilities provided by the Department”,

- please provide information on the numbers of successful bookings of government sports facilities through the Leisure Link System and the turn up and usage rates in each of the past 3 years (i.e. 2017-2019) in the table below:

District	Type of sports facilities/venues	Number of booking made via the Leisure Link System	Turn up and usage rates

- When is the new system expected to be fully commissioned and completely replace the Leisure Link computerised booking system? How will the new intelligent sports and recreation services booking and information system effectively promote and enhance community-wide participation in sports? Has any target been set for reviewing the effectiveness of the new system? If so, what are the details? If not, what are the reasons?
- What will be the estimated expenditure involved in the development of the new intelligent sports and recreation services booking and information system?

Asked by: Hon LUK Chung-hung (LegCo internal reference no.: 25)Reply:

Currently, all bookings of major sports facilities managed by the Leisure and Cultural Services Department (LCSD) are handled by the Leisure Link System. The total numbers

of used hours/sessions and the average usage rate of major sports facilities in the past 3 years are set out at **Annex**.

The new intelligent sports and recreation services booking and information system (new system) will provide efficient, convenient and user-friendly booking service which can encourage members of the public to participate in sports regularly. The new system will provide a unified and one-stop electronic service platform to enable the public to enquire about and book sports and recreation facilities/services provided by the LCSD through the Internet and mobile apps anytime and anywhere. Users who create personal accounts under the new system will also be able to enjoy personalised services such as instant viewing of booking or enrolment records of sports and recreation facilities and programmes. The new system will be equipped with more powerful and convenient functions with greater flexibility which enable users to set specific selection criteria according to their needs and preferences when searching for and booking facilities and programmes. The new system will also provide more electronic payment methods to facilitate the public to make payment. In addition, the public can use the new smart self-service stations in about 270 leisure venues (including the 18 District Leisure Services Offices) for convenient services such as instant registration of personal accounts, self-service check-in of facility sessions and programmes. The LCSD would measure the performance of the new system, taking into account aspects such as patron registration, facility booking, programme enrolment, balloting, refund processing and usage of facilities. The new system is planned to be rolled out in 2 phases, by the end of 2022 and the first half of 2024 respectively.

The implementation of the new system requires a non-recurrent expenditure of about \$500 million and a dedicated team of staff with a total staff cost of about \$77 million.

**Total Used Hours/Sessions of Major Sports Facilities in 2017**

<b>District</b>	<b>Sports Centres<sup>1</sup> (Arena)</b>		<b>Tennis Courts<sup>2</sup></b>		<b>Turf Pitches<sup>3</sup> (Natural and artificial turf)</b>	
	Total Used Hours	Average Usage Rate	Total Used Hours	Average Usage Rate	Total Used Sessions	Average Usage Rate
<b>Hong Kong Island</b>						
Central and Western	213 674	87%	No provision		2 297	74%
Eastern	188 370	88%	67 591	77%	5 240	81%
Southern	119 535	79%	29 214	77%	4 011	69%
Wan Chai	67 242	86%	159 431	81%	12 780	69%
<b>Kowloon</b>						
Kowloon City	159 945	89%	44 762	61%	7 557	86%
Kwun Tong	219 717	84%	57 718	55%	10 378	77%
Sham Shui Po	178 905	89%	56 285	66%	3 832	84%
Wong Tai Sin	155 652	87%	48 528	57%	15 802	72%
Yau Tsim Mong	195 855	92%	36 178	72%	4 463	73%
<b>New Territories</b>						
Islands	70 324	63%	2 983	18%	2 229	71%
Kwai Tsing	185 325	82%	29 120	51%	2 613	71%
North	115 717	80%	12 151	47%	3 401	75%
Sai Kung	174 309	82%	27 762	71%	1 357	70%
Sha Tin	184 741	90%	65 708	57%	5 098	69%
Tai Po	127 345	85%	27 294	60%	4 333	68%
Tsuen Wan	139 964	89%	46 134	54%	850	98%
Tuen Mun	146 674	83%	27 409	43%	2 660	65%
Yuen Long	216 009	84%	22 463	55%	3 061	79%
<b>Total</b>	<b>2 859 303</b>	<b>85%</b>	<b>760 731</b>	<b>63%</b>	<b>91 962</b>	<b>74%</b>

**Notes**

1. The arenas of sports centres are mainly used for badminton, basketball and volleyball.
2. No tennis court is provided in Central and Western District.
3. The turf pitches are hired on a 90-minute per session basis. As natural and artificial turf pitches are used inter-changeably to support the same types of sports and functions, their average usage rates are presented as one item for easier interpretation.

## Total Used Hours/Sessions of Major Sports Facilities in 2018

District	Sports Centres <sup>1</sup> (Arena)		Tennis Courts <sup>2</sup>		Turf Pitches <sup>3</sup> (Natural and artificial turf)	
	Total Used Hours	Average Usage Rate	Total Used Hours	Average Usage Rate	Total Used Sessions	Average Usage Rate
<b>Hong Kong Island</b>						
Central and Western	217 437	89%	No provision		2 219	78%
Eastern	188 323	89%	66 051	81%	5 198	81%
Southern	119 355	77%	30 281	82%	4 331	67%
Wan Chai	68 465	89%	138 544	88%	16 756	65%
<b>Kowloon</b>						
Kowloon City	159 453	90%	43 471	64%	7 598	84%
Kwun Tong	221 663	85%	48 082	59%	10 914	77%
Sham Shui Po	180 269	91%	58 035	68%	5 221	82%
Wong Tai Sin	156 638	88%	50 324	60%	14 900	71%
Yau Tsim Mong	203 019	93%	34 133	77%	4 418	71%
<b>New Territories</b>						
Islands	70 295	62%	2 788	17%	2 330	74%
Kwai Tsing	209 897	82%	30 971	52%	2 794	70%
North	116 268	82%	12 136	48%	3 147	73%
Sai Kung	178 909	83%	27 436	72%	2 572	66%
Sha Tin	182 222	91%	65 878	59%	5 576	71%
Tai Po	130 398	85%	25 694	60%	4 422	67%
Tsuen Wan	133 943	90%	46 415	55%	797	94%
Tuen Mun	150 619	84%	28 714	43%	2 501	63%
Yuen Long	219 063	85%	21 672	57%	2 972	76%
<b>Total</b>	<b>2 906 236</b>	<b>86%</b>	<b>730 625</b>	<b>65%</b>	<b>98 666</b>	<b>72%</b>

### Notes

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3. The turf pitches are hired on a 90-minute per session basis. As natural and artificial turf pitches are used inter-changeably to support the same types of sports and functions, their average usage rates are presented as one item for easier interpretation.

### Total Used Hours/Sessions of Major Sports Facilities in 2019

District	Sports Centres <sup>1</sup> (Arena)		Tennis Courts <sup>2</sup>		Turf Pitches <sup>3</sup> (Natural and artificial turf)	
	Total Used Hours	Average Usage Rate	Total Used Hours	Average Usage Rate	Total Used Sessions	Average Usage Rate
<b>Hong Kong Island</b>						
Central and Western	158 864	92%	No provision		2 208	71%
Eastern	181 697	91%	63 946	86%	5 028	80%
Southern	115 844	83%	30 480	82%	3 843	71%
Wan Chai	61 554	92%	138 350	83%	16 531	66%
<b>Kowloon</b>						
Kowloon City	158 712	91%	43 061	67%	6 932	81%
Kwun Tong	209 423	87%	45 688	58%	9 928	77%
Sham Shui Po	170 011	91%	60 272	69%	6 277	83%
Wong Tai Sin	143 439	90%	55 689	64%	14 603	71%
Yau Tsim Mong	195 769	94%	34 346	77%	2 846	67%
<b>New Territories</b>						
Islands	69 387	66%	2 720	17%	816	78%
Kwai Tsing	207 549	83%	31 096	53%	2 163	69%
North	120 398	84%	13 533	49%	3 387	73%
Sai Kung	180 348	85%	28 491	77%	2 584	71%
Sha Tin	181 009	93%	68 317	61%	4 217	75%
Tai Po	125 509	87%	23 991	64%	4 471	69%
Tsuen Wan	143 479	89%	47 624	59%	743	94%
Tuen Mun	142 410	87%	30 618	46%	2 580	68%
Yuen Long	225 286	86%	19 289	56%	2 713	78%
<b>Total</b>	<b>2 790 688</b>	<b>88%</b>	<b>737 511</b>	<b>66%</b>	<b>91 870</b>	<b>73%</b>

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