Reply Serial No.

HAB409

CONTROLLING OFFICER'S REPLY

(Question Serial No. 4456)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Recreation and Sports

Controlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)

Director of Bureau: Secretary for Home Affairs

Question:

1. In respect of facilities not available for advance booking (e.g. fitness rooms in sports centres, study rooms and swimming pools) under the management of the Leisure and Cultural Services Department, what are the attendance figures and average waiting time?

2. Will the Government introduce a real-time attendance report system to provide members of the public with information on the availability of the facilities to save their time of going to the venue and queuing up there?

Asked by: Hon KWONG Chun-yu (LegCo internal reference no.: 87)

Reply:

1. The attendance of fitness rooms and swimming pools managed by the Leisure and Cultural Services Department (LCSD) in 2018 are 6 474 522 and 1 413 371 respectively. The overall hourly average attendance of students' study room managed by the Hong Kong Public Libraries of LCSD in 2018 is 34.2%.

   LCSD has been promoting the wider use of electronic service and self-service. In the case of sports facilities, such as fitness rooms in sports centres, the public can make advance booking through the Leisure Link System by using the on-line service or the self-service kiosk installed at leisure venues.

   In the past 5 years, LCSD has fulfilled the performance pledge for the services set out in the table below –

Type of Services		Target (in minutes)
Sports facilities	Queuing time for making booking for the use of sports facilities in person at venue booking counter	15 (except peak period)
Swimming pools	Waiting time for admission to swimming pools	20

2. Currently, public libraries and fitness rooms under LCSD do not have a system to collect and disseminate real-time facility utilisation data.   In developing the new library system, LCSD will actively study measures to open up more information about utilisation of library facilities, such as the real time data on the availability of computer workstations at libraries.   In addition, LCSD is implementing a new intelligent sports and recreation services booking and information system (new system).   The new system is planned to provide real time data on the utilisation of leisure facilities, such as the available booking sessions of leisure facilities.   As for public swimming pools, some of them display the attendance at the entrances.   However, the current information technology system is not equipped with a real-time attendance data transmission function, and therefore LCSD is not able to further provide such information.

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