

CONTROLLING OFFICER'S REPLY

HAB365

(Question Serial No. 4524)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Recreation and Sports

Controlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)

Director of Bureau: Secretary for Home Affairs

Question:

It is mentioned under Programme (1) that, in 2019-20, the Leisure and Cultural Services Department will continue to improve the arrangements for the booking and allocation of sports facilities and enrolment to sports programmes through further enhancement to the computerised booking system and administrative measures. In this connection, will the Government inform this Committee of the following:

- (1) The estimated expenditures and costs for the enhancement of the computerised booking system and implementation of administrative measures;
- (2) Please provide detailed information on how the computerised booking system will be enhanced;
- (3) Has the Government assessed whether the enhanced computerised booking system can plug the existing loopholes in an effort to combat touting activities? If so, what are the details? If not, what are the reasons?

Asked by: Hon FAN Kwok-wai, Gary (LegCo internal reference no.: 67)

Reply:

- (1) to (3) Over the years, the Leisure and Cultural Services Department (LCSD) has introduced a series of administrative measures and system enhancements to improve the booking and allocation of sports facilities and enrolment to recreation and sports programmes through the Leisure Link System (LLS). In 2019-20, LCSD plans to introduce more user-friendly services and launch new measures to further combat touting activities. Enhancement measures to be introduced to LLS in 2019-20 include accepting internet payment for successful applicants of recreation and sports programmes after balloting, and introducing more mobile payment means such as Apple Pay and Google Pay. In addition, 2 new measures will be launched to further combat touting activities.

Cancellation of booked facilities on the day of use will not be allowed to prevent abuse of the standby booking arrangement. Furthermore, the existing CAPTCHA, which is a security verification code given to prevent computers from making fast track bookings on the Internet, will be further enhanced. The estimated cost for these enhancements will be about \$1.5 million.

LCSD is developing a new intelligent sports and recreation services booking and information system to provide efficient, convenient and user-friendly booking service which can encourage members of the public to participate in sports regularly. The project will comprise 2 phases which are planned to be launched by 2021-22 and 2023-24 respectively.

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