

CONTROLLING OFFICER'S REPLY

HAB127

(Question Serial No. 2134)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Recreation and Sports

Controlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)

Director of Bureau: Secretary for Home Affairs

Question:

Facilities at public swimming pools have shown signs of ageing in recent years and some damaged facilities are long overdue for replacement. Swimmers are also dissatisfied with the hygiene conditions of the swimming pools. Please inform this Committee of:

1. the attendance at public swimming pools in each of the past 3 years and a breakdown by groups (e.g. adults, children).
2. the number of complaints received in each of the past 3 years about public swimming pools, including the details of the complaints involved and the related follow-up actions.
3. the information on swimming pools provided with family changing rooms, including the number and names of such swimming pools, and the number of changing room cubicles.
4. whether there are any plans to fully upgrade the facilities and management of the swimming pools, including reviewing the work of the existing management teams of the public swimming pools, enhancing management quality, recruiting additional manpower, increasing the frequency of clean-ups at facilities such as toilets and changing rooms, etc., providing more family changing rooms and improving the quality of pool water. If so, what are the details? If not, what are the reasons?

Asked by: Hon LAU Kwok-fan (LegCo internal reference no.: 11)

Reply:

1. The Leisure and Cultural Services Department (LCSD) manages a total of 44 public swimming pools. The attendance at public swimming pools in the past 3 years is set out at **Annex I**.
2. The number of complaints related to public swimming pools in the past 3 years is set out at **Annex II**. The complaints were mainly pertaining to pool management such as

pool cleanliness, water quality, water temperature, opening arrangement and contactor performance, etc. After receiving a complaint, LCSD would follow up immediately and issue a substantive reply upon completion of investigation. Remedial actions or improvement measures would be taken where appropriate to avoid or minimise the likelihood of recurrence.

3. Details on the provision of family changing rooms in the public swimming pools are set out at **Annex III**.
4. LCSD arranges annual overhaul to inspect, maintain and upgrade existing swimming pool facilities, which includes, inter alia, filtration and sterilisation systems to safeguard the provision of hygienic and safe swimming pool facilities. In recent years, under the swimming pool redevelopment projects, the standard of facilities in many swimming pools such as Kwun Tong Swimming Pool, Victoria Park Swimming Pool, Wan Chai Swimming Pool and Kennedy Town Swimming Pool were fully upgraded, including the provision of more family changing rooms, installation of more advanced filtration and sterilisation systems and provision of heated pools, etc. LCSD has commenced the redevelopment of the outdoor swimming pool into heated pool at Morse Park Swimming Pool in December 2018. It is also contemplating to redevelop the outdoor swimming pool into heated pool at Pao Yue Kong Swimming Pool Complex, and to redevelop the entire Kowloon Tsai Swimming Pool Complex. The manpower of management as well as cleansing services will also be enhanced to meet the increasing operational needs arising from new swimming pool facilities.

Attendance ⁽¹⁾ at Public Swimming Pools from 2016 to 2018

Types of admission fee		2016	2017	2018
(i)(a)	Normal Rate	4 272 064	4 349 396	4 153 164
(i)(b)	Concessionary Rate	4 889 793	5 145 732	5 196 163
(ii)	Monthly Ticket Holders	2 232 049	2 321 216	2 394 883
(iii)	Group Users	2 362 350	2 492 379	2 394 161
Total		13 756 256	14 308 723	14 138 371⁽²⁾

Notes

- (1) Attendances of public swimming pools were categorised and recorded as follows -
- (i) Types of admission fee
 - (a) Normal rate
 - (b) Concessionary rate: Persons aged 60 or above; children aged between 3 and 13, full-time students, persons with disabilities and their minders
 - (ii) Public swimming pool monthly ticket holders; and
 - (iii) Group users
- (2) The decrease in attendance in 2018 was mainly due to the closure of public swimming pools after the hit by Super Typhoon Mangkhut and the longer than expected closure period of Tai Kok Tsui Swimming Pool and Wan Chai Swimming Pool for maintenance.

Number of Complaints Received in Public Swimming Pools from 2016 to 2018

Year	2016	2017	2018
No. of Swimming Pools	43	44	44
No. of Complaints	1 048	1 150	1 231

Information of Family Changing Rooms of Public Swimming Pools in 2018

Swimming Pool		No. of Family Changing Rooms Provided
Central and Western		
1	Kennedy Town Swimming Pool	3
2	Sun Yat Sen Memorial Park Swimming Pool	3
Eastern		
3	Chai Wan Swimming Pool	2
4	Island East Swimming Pool	2
5	Siu Sai Wan Swimming Pool	2
Southern		
6	Pao Yue Kong Swimming Pool	2
Wan Chai		
7	Morrison Hill Swimming Pool	3
8	Victoria Park Swimming Pool	5
9	Wan Chai Swimming Pool*	-
Kowloon City		
10	Ho Man Tin Swimming Pool	1
11	Kowloon Tsai Swimming Pool	1
12	Tai Wan Shan Swimming Pool	1
Kwun Tong		
13	Jordan Valley Swimming Pool	3
14	Kwun Tong Swimming Pool	5
15	Lam Tin Swimming Pool	4
Sham Shui Po		
16	Lai Chi Kok Park Swimming Pool	4
17	Lei Cheng Uk Swimming Pool	3
18	Sham Shui Po Park Swimming Pool	4
Wong Tai Sin		
19	Hammer Hill Road Swimming Pool	3
20	Morse Park Swimming Pool	2
Yau Tsim Mong		
21	Kowloon Park Swimming Pool	5
22	Tai Kok Tsui Swimming Pool	2

Swimming Pool		No. of Family Changing Rooms Provided
Islands		
23	Mui Wo Swimming Pool	2
24	Tung Chung Swimming Pool	5
Kwai Tsing		
25	Kwai Shing Swimming Pool	3
26	North Kwai Chung Jockey Club Swimming Pool	3
27	Tsing Yi Swimming Pool	3
28	Tsing Yi South West Swimming Pool	3
North		
29	Fanling Swimming Pool	1
30	Sheung Shui Swimming Pool	1
Sai Kung		
31	Sai Kung Swimming Pool	1
32	Tseung Kwan O Swimming Pool	1
Sha Tin		
33	Hin Tin Swimming Pool	2
34	Ma On Shan Swimming Pool	1
35	Sha Tin Jockey Club Swimming Pool	1
Tai Po		
36	Tai Po Swimming Pool	5
Tsuen Wan		
37	Shing Mun Valley Swimming Pool	5
38	Tsuen King Circuit Wu Chung Swimming Pool	1
Tuen Mun		
39	The Jockey Club Yan Oi Tong Swimming Pool	1
40	Tuen Mun North West Swimming Pool	5
41	Tuen Mun Swimming Pool	3
Yuen Long		
42	Ping Shan Tin Shui Wai Swimming Pool	2
43	Tin Shui Wai Swimming Pool	1
44	Yuen Long Swimming Pool	3

* Wan Chai Swimming Pool is exclusively for hiring groups with no provision of family changing room.

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