

**CONTROLLING OFFICER'S REPLY**

**HAB394**

**(Question Serial No. 4762)**

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: Not Specified

Controlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)

Director of Bureau: Secretary for Home Affairs

Question:

Over the past 5 years, what were the numbers of cases concerning suspected violation of service contract requirements by cleansing service contractors received and found during inspection by the Leisure and Cultural Services Department respectively? Please list in detail the number of such cases by category and the penalties imposed.

Asked by: Hon CHEUNG Chiu-hung, Fernando (Member Question No. (LegCo use): 4058)

Reply:

The numbers of non-compliance notices issued by the Leisure and Cultural Services Department (LCSD) to outsourced cleansing service contractors in the past 5 years are set out below –

<b>Type of Penalties</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>	<b>2017</b>
1. Deduction of monthly service fee notices	575	528	665	1 163	1 634
2. Verbal warnings	224	271	289	320	78
3. Written warnings	216	240	366	584	537
4. Default notices	9	5	11	15	15
5. Recorded demerit points	0	0	0	0	0

The main reasons for issuing the aforementioned types of non-compliance notices include contractors' failure to provide sufficient manpower or meet the required service standards as stipulated in the contract and outsourced workers' unsatisfactory attitudes or performance.

- End -