

CONTROLLING OFFICER'S REPLY

HAB381

(Question Serial No. 3946)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: Not Specified

Controlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)

Director of Bureau: Secretary for Home Affairs

Question:

What were the numbers of Leisure and Cultural Services Department staff responsible for monitoring the service of the non-skilled workers of outsourced service contractors in each of the past 5 years? What are the ranks and actual duties of the staff and the amount of expenditure involved?

Asked by: Hon CHEUNG Chiu-hung, Fernando (Member Question No. (LegCo use): 2544)

Reply:

The Leisure and Cultural Services Department will monitor the outsourced service contractors to comply with all the requirements stipulated in the contract terms and service specifications. In general, the monitoring duties are carried out by the venue management officers. The venue management/duty officers will conduct regular and surprise inspections, and through holding of work meetings, handling of complaints and keeping routine contacts with workers to monitor contractors' performance. Since such duties are part of their daily routines, the Department does not have the breakdown on the amount of annual expenditure involved in monitoring duties.

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