

CONTROLLING OFFICER'S REPLY

HAB538

(Question Serial No. 5120)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Recreation and Sports

Controlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)

Director of Bureau: Secretary for Home Affairs

Question:

It is mentioned in the Policy Address that on the use of sports and recreation venues provided by the Government and the public's participation in the related activities, the Leisure and Cultural Services Department will develop a new intelligent booking system for more efficient booking and enrolment services. In this connection, will the Government inform this Committee of the following:

- (1) The timetable, manpower and resources as well as the estimated expenditure involved in the development of the system;
- (2) Whether public consultation will be conducted on the development of the system with a user experience research conducted beforehand as the basis for the development and for understanding user requirements. If so, what are the details? If not, what are the reasons?
- (3) The anticipated dates of full commissioning of the system.

Asked by: Hon MOK Charles Peter (Member Question No. 61)

Reply:

- (1)&(3) We plan to consult the Legislative Council Panel on Home Affairs on the proposed new intelligent booking system and seek the Finance Committee's approval in 2017-18. The implementation of the proposed system requires a non-recurrent expenditure of about \$500 million and a dedicated team of staff with non-recurrent manpower of about 1 230 man-months. Subject to funding approval, it is expected that the contract will be awarded in early 2019. The project will comprise 2 phases. Phase 1, which covers the core functions, is planned for launch by 2021. Other supplementary functions will be launched by 2023.

- (2) In planning the development of the new intelligent booking system, the Leisure and Cultural Services Department (LCSD) commissioned a consultancy study in 2015, which conducted consultations with members of the public and key stakeholders (e.g. the “national sports associations” and schools) through opinion surveys and meetings to gauge their feedback and views on user requirements and expectations. In addition, LCSD has consulted the Community Sports Committee under the auspices of the Sports Commission and briefed key district personalities on the proposal. LCSD has taken into account the feedback of the above-mentioned stakeholders in planning the proposed framework and design concept of the new system. Subject to funding approval, LCSD will proceed with the design and development stage, during which LCSD will conduct user experience research and collect feedback with a view to further refining the design to optimise user experience during the project implementation.

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