

CONTROLLING OFFICER'S REPLY

HAB479

(Question Serial No. 4851)

Head: (95) Leisure and Cultural Services Department

Subhead (No. & title): (-) Not Specified

Programme: (1) Recreation and Sports, (5) Public Libraries

Controlling Officer: Director of Leisure and Cultural Services (Ms Michelle LI)

Director of Bureau: Secretary for Home Affairs

Question:

Please list the waiting times for the leisure facilities, including standard sports grounds, heated swimming pools, cycling parks, public libraries and indoor sports centres, in all the 18 districts in the past five years. If such information is available, what are the details and the expenditures involved? For leisure facilities which involve a waiting time of over one month, will the Government provide more such facilities at suitable locations throughout the 18 districts in 2016-17? If so, what are the details and the expenditures involved?

Asked by: Dr Hon KWOK Ka-ki (Member Question No. 6)

Reply:

In the past 5 years, the Leisure and Cultural Services Department (LCSD) has fulfilled the performance pledge for the services set out in the table below -

Type of Services		Target (in minutes)
Sports facilities	Queuing time for making booking for the use of sports facilities in person at venue booking counters	15 (except peak period)
Swimming pools	Waiting time for admission to swimming pools	20
Public libraries	Waiting time for the following services in person at library counters -	
	(a) Applying for a new library card	10
	(b) Replacing a library card	10
	(c) Borrowing a library item	5
	(d) Returning a library item	5
	(e) Reserving a library item	5

The LCSD has been promoting the wider use of electronic service and self-service. In the case of sports facilities, the public can make advance booking through the Leisure Link

System by using the on-line service or the self-service kiosk installed at leisure venues. For some sports facilities without advance booking (e.g. cycling parks and athletic tracks of sports grounds for jogging), members of the public can walk in and use the facilities. As regards library service, the public can enjoy a wide range of library services via the on-line platform and mobile application. Self-charging terminals are also installed at most libraries to facilitate the borrowing and renewal of library materials.

The provision of the above services is carried out as part of the ongoing work of the Department through deployment of existing resources and manpower.

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